

Management Response

Evaluation Title	Formative Evaluation of the EU-Luxembourg-WHO Universal Health Coverage Partnership (UHC-P) 2011 - 2016
Commissioning Unit	HGF/HGS and HGF/HEF
Link to the evaluation	https://www.uhcpartnership.net/wp-content/uploads/2017/12/FinalReportFormativeEvaluationUHC-w-Annexes-1.pdf
Evaluation Plan	Organization-wide biennial evaluation workplan 2016-2017
Unit Responsible for providing the management response	HGS
Overall Management Response: <ol style="list-style-type: none"> 1. The report was well received. 2. Most of the recommendations are relevant. 3. We have to notice that given the complexity (number of areas of work, number of countries and number of activities) the task of the evaluation team was difficult. 	
Management Response Status	In progress
Date	April 2019

Recommendations and Action Plan

Recommendation 1						
In most WCOs, HF and HSS expertise is scarce, therefore the provision of full-mode technical assistance on these two areas from the UHC-P could be beneficial.						
Management response	Partially accepted WHO ensures that the technical advisors deployed in countries have the minimal skills on HF.					
Status	In progress					
Key actions	Responsible	Timeline	Status March 2018	Comments March 2018	Status March 2019	Comments March 2019
Provide additional support with HQ and RO backstopping on HF matters.	HEF	2018	In progress		In progress	
More advisors with a HF profile might be recruited in the following phase of the UHC-P.	HEF	2019 onwards	In progress		In progress	
Recommendation 2						
WCO could be the natural lead in Development Partners alignment.						
Management response	Accepted					

	Since 2017, the transformation of IHP+ into UHC 2030 positions WHO in the wake of recent orientations for SDGs and UHC. This is supported by the agenda of the new DG. There is an increasingly robust perception of, and commitment to, health coordination at country level. Aid coordination has been put at the centre of the roadmap in each country that needs it.					
Status	Implemented					
Recommendation 3						
EU and Luxembourg delegations at country level should be involved more to be more efficient – but also to give legitimacy to the programme and create more visibility.						
Management response	Partially accepted WCO actors at country level are recommended to be proactive with the EU delegations and Luxembourg’s representations at country level.					
Status	In progress					
Key actions	Responsible	Timeline	Status March 2018	Comments March 2018	Status March 2019	Comments March 2019
Organize meetings with EU delegations and Luxembourg representation at country level.	All countries	2018	In progress		In progress	
Recommendation 4						
At country office level, strengthening of health systems (and then health financing) expertise is needed – probably best as “full-mode”.						
Management response	Accepted This corroborates what has been recommended by other evaluations or actors who have looked at the UHC-P. Nevertheless, it should remain a choice made at country level according to needs. In the last year, most of the countries newly integrated in the UHC-P have or will benefit from a long- term technical advisor. Three countries (Mozambique, Sierra Leone and Sudan) have evolved from light to full mode.					
Status	In progress					
Key actions	Responsible	Timeline	Status March 2018	Comments March 2018	Status March 2019	Comments March 2019
Consider the long term technical assistance in new countries.	HGF	2018 and onwards	In progress		In progress. 25 long-term senior advisors are deployed in countries and 8 are under recruitment	
Recommendation 5						
Regional Offices are a key intermediary between the global programming and day to day activities.						
Management response	Accepted All relevant ROs are involved systematically in the design, implementation, monitoring and evaluation of the UHC-P.					
Status	In progress					

Key actions	Responsible	Timeline	Status March 2018	Comments March 2018	Status March 2019	Comments March 2019
The annual technical meeting of the UHC-P gives more room to the ROs in designing and facilitating		2017 and onwards	In progress		The meeting will take place 11-13 June 2019	
The creation of the coordination committee of the UHC-P in May 2018 will involve all relevant regions	HGF	May 2018	In progress		Multi-donor coordinating commit for UHC has held 3 meetings so far (May and September 2018 plus February 2019)	
Recommendation 6						
The program is administratively burdensome.						
Management response	Partially accepted This has been perceived by the UHC-P managers for a long time. The burden of the administrative tasks have been seriously reduced for countries with the recruitment of a professional administrative officer (2015), with better utilization of the GSM and the acceptance by the EU to simplify the budget (Phase III 2016-2018).					
Status	Implemented					
Key actions	Responsible	Timeline	Status March 2018	Comments March 2018	Status March 2019	Comments March 2019
Simplification of the budget for Phase III (2016-2018).	HGF	Jan 2016	Implemented			
Recommendation 7						
What is often needed at country office level is increasing expertise for health system strengthening, making WHO-CO less disease-control specific expertise.						
Management response	Accepted This is the whole purpose of the programme. In some countries, one person is not enough.					
Status	In progress					
Key actions	Responsible	Timeline	Status March 2018	Comments March 2018	Status March 2019	Comments March 2019
Ensure adequate technical expertise for HSS in WCO.	UHC HS Cluster	Phase IV 2019-2021	In progress		The new phase (2019 -2022) will be starting in July 2019.	
Recommendation 8						
The collaboration at headquarters level between the three units in charge of the UHC-P implementation is less visible than at country level.						
Management response	Partially accepted					

	There is good collaboration between the 3 units at country level. The arrival of the new HGF Director pushed the team in the right direction, especially with the creation of teams. The transformation that led to the creation of UHC 2030 brought the UHC-P and UHC 2030 closer to each other.					
Status	In progress					
Key actions	Responsible	Timeline	Status March 2018	Comments March 2018	Status March 2019	Comments March 2019
Recognize UHC-P as an operational arm of UHC 2030.	UHC 2030/HGF	2017 onwards	In progress		Activities along coordination of development aid is still among the most important at country level.	
Recommendation 9						
The countries' roadmaps were often too ambitious for the limited timeframe of the programme and the complexity that policy dialogue entails.						
Management response	Partially accepted The roadmaps are key in the process of implementation of the UHC-P activities at country level. All newly integrated countries should have one. Flexibility is key in implementation.					
Status	In progress					
Key actions	Responsible	Timeline	Status March 2018	Comments March 2018	Status March 2019	Comments March 2019
Inception missions in newly implemented countries.	HGF/ ROs	Continuous	In progress		In progress	
Recommendation 10						
At country level, it was recommended to make a clearer link between UHC being one of the SDGs, so different stakeholders may be more convinced on the importance of NHPSP.						
Management response	Accepted This is in line with the new GPW and the strategic direction of the new Director-General.					
Status	In progress					
Key actions	Responsible	Timeline	Status March 2018	Comments March 2018	Status March 2019	Comments March 2019
Emphasis has been recommended in all countries to strengthen the linkages between, UHC, health security and SDGs.	HGF	Continuous effort in countries	In progress		In progress. The new phase of the Programme puts more emphasis on health security and SDGs.	

Development of recent technical document to support and guide implementation at country level.	HGF	2017	In progress		In progress	
Recommendation 11						
(...) some countries need more support than others.						
Management response	Accepted Support to countries must be tailored					
Status	In progress					
Key actions	Responsible	Timeline	Status March 2018	Comments March 2018	Status March 2019	Comments March 2019
Develop a plan for support to countries.	HGF ROs	2018/2019	Not initiated		According to the GPW13 each country has to develop a country support plan . This plan exists already in the 66 supported countries and will be developed late 2019 – early 2020 in the new supported countries.	

